



By placing an order with All Round Web Design, you confirm that you are in agreement with and bound by the terms and conditions below:

1. All Round Web Design will carry out work only where an agreement is provided either by email, telephone or mail. An 'order' is deemed to be a written or verbal contract between All Round Web Design and the client, this includes telephone and email agreements. Payment terms are strictly 30% of the design fee following the initial page design viewing, then the remainder upon completion prior to the site going live on your domain or within 30 days of original invoice (whichever comes first). Different payment terms may apply to special offers. All payments are non-refundable.

2. All sites must be hosted with All Round Web Design's hosting company and cannot be transferred to another hosting provider at any time. All Round Web Design cannot accept liability for losses caused by the unavailability, malfunction or interruption of this service, or for loss of turnover, sales, revenue, profits or indirect, consequential or special loss. Uploading a site to an existing host may be possible until renewal when transfer will be required.

3. All websites will show the text "Site by All Round Web Design" (or something similar) at the base of each web page, along with a link to our website. This text and link can be omitted at a cost of £100 per site. No other marketing company or consultant is allowed to have any attribution to the website created by us.

4. Once your site is live on your domain it is assumed that the project has been completed to your satisfaction. Any additional work outside of the allowed period for changes, is then charged at a rate of £20 per 60 minutes work carried out in 5 minute increments. Minor amendments such as change of address or telephone number will incur no charge.

5. We require you to submit your own text and images for inclusion on your new website. All text should be divided into sections relevant to your page names and submitted by you in electronic format. All text and images submitted must be free of copyright and All Round Web Design accepts no responsibility for any infringement of copyright law arising from any text or images used on your site. If you do not supply content before we create the initial draft we may use images from Google or any other search engine to "fill space" so that you can see what the site would look like complete. By keeping that content you accept responsibility for it. All spell checking is the responsibility of the client and any errors that need rectifying will be charged at £20 per hour. Any photos, logos or graphics you wish to include should be submitted by you in either Jpeg, png or gif format, either by post on a cd or by e-mail as an attachment.

6. All rights and copyrights for logos created will be transferred to the customer. A free, basic text logo may be offered. These logos are only available in conjunction with a website of at least 5 pages and will otherwise be charged at a minimum of £50.



7. We reserve the right to include a screenshot of, and link to your completed website on the portfolio page of our website and on any of our social media accounts.

8. A website "page" is generally intended to mean a page of content no more than 2000 pixels deep which is approximately A4 in size. Individual pages with more than 2000 pixels will be charged as an additional page (per A4 sized page of content).

9. All websites are optimised for viewing on Laptops, PC's and Tablets running Internet Explorer, Opera, Mozilla Firefox and Google Chrome. Mobile versions must be requested in advance and will incur an extra charge.

10. A £15 transfer fee is applicable for the transfer of any domain away from the current host.

11. One year's web hosting is included in the initial price. Your 12 months hosting begins once your site is live on your domain, or one month after you place your order, or once your domain is registered (whichever comes first). After this time, renewal fees will apply, payable annually in advance. If the customer does not renew the Services the hosting will expire and your site will no longer be live. Once hosting has expired, it will be possible to reinstate your website for a period of 30 days by paying an additional admin fee of £25. After 30 days your site will be permanently deleted. All Round Web Design excludes liability for any loss of profit caused to the customer by the expiration of the hosting as a result of the customer's failure to renew the Services.

12. A .co.uk domain name is included in the initial price. The domain will be registered for 2 years. The renewal of your domain is included within the annual hosting fee. If the customer does not renew the Services the domain will expire and your site will no longer be live. Once the domain has expired, it will be possible to reinstate your website for a period of 30 days by paying an additional admin fee of £25. After 30 days your site will be permanently deleted. All Round Web Design excludes liability for any loss of profit caused to the customer by the expiration of the domain name as a result of the customer's failure to renew the Services. No cash alternative is available for customers who purchase their own domain name.

13. All Round Web Design excludes liability for any loss of profit caused to the customer by the expiration of the domain name as a result of a technical fault or any other fault caused by any third party.

14. All Round Web Design excludes liability for any loss of profit caused to the Customer by the expiration of the domain name as a result of a technical fault of any other fault caused by the negligence of the site host.



15. An initial website draft will be created, based on the brief and information provided by the customer. If the brief changes dramatically after the first draft has been created and approved and this results in a complete redesign then a charge of £20 per hour will be applied. If feedback is not received within 30 days of supplying the initial draft we reserve the right to permanently delete the site from our hosted server and no refund will be payable. If we request more information and do not receive a reply for a period of 30 days we reserve the right to permanently delete the site from our hosted server and no refund will be payable.

16. Due to external factors we cannot offer any guarantees regarding the search engine position we will achieve for websites. We cannot accept liability for any change in rankings, or drop off in the position of your website due to changes in the algorithms of the search engines or the factors that they use to rank websites. We will always offer advice to help you make the best of your website.

17. Should the final payment not be received within 30 days of the order being placed All Round Web Design reserve the right to charge for any services or extras that would otherwise be included free of charge. These include, but are not solely reserved to; domain name, hosting, extra pages and any extra work carried out, which will be charged at an hourly rate. Your website will only be made live once full payment has been received.